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Citizens In Touch Call-In Program



The Temple Terrace Police Department has initiated a program for the security and well-being of seniors and disabled residents living alone within the city. The program offers subscribers daily telephone contact with a member of the Police Department, a free security survey and residential security tips.

What are the requirements to participate in this program and how does it work?

In order to become enrolled in the program a person must be over age 60 or disabled and live alone within the city limits of Temple Terrace. The applicant must express a desire to participate in the program by signing a C.I.T. Appointment and Release form, completing an emergency contact list and agree to comply with the following procedures to make the program successful.

Subscriber Procedure:

1. All subscribers to the C.I.T. program agree to call the Temple Terrace Police Department at telephone number **(813) 989-7110** on a daily basis, seven (7) days per week. The subscriber shall advise the call-taker that he or she is a member of the C.I.T. program, provide his or her name, address, and a brief personal status update to inform call-taker that everything is okay; or if needed, request additional assistance. All subscribers must call between the hours of 7:00 a.m. and 11:00 a.m.
2. If the subscriber plans to be away from his or her home during the prescribed call times, he or she agrees notify the Police Department prior to departing and upon returning.

In the event a subscriber does not call, a communications officer will attempt to contact the subscriber by telephone to ensure everything is okay. If contact is not made with the subscriber the communications officers will then attempt to contact one or more person(s) listed on the subscriber's emergency contact list. If a communications officer is unable to verify the status of the subscriber a police officer will be dispatched to the residence to check on the subscriber's well-being.

Upon arrival the police officer will attempt to make personal contact with the subscriber. If the police officer does not obtain a response he or she will contact a neighbor to gather information regarding the whereabouts of the subscriber. After exhausting available means of contact with the subscriber, the police officer will enter the residence to check on the subscriber's well-being. Forcible entry will be made only if the subscriber signs an "Appointment and Release" form, which will be on file at the Police Department. Entry into the residence will be made only as a last resort.

For more information concerning this program, please contact Police Communications at **(813) 989-7110**.

CITIZENS IN TOUCH APPOINTMENT & RELEASE FORM

Instructions:

The Citizens In Touch Call-In Program offers subscribers daily telephone contact with a member of the Temple Terrace Police Department. Subscribers also receive a free security survey and important safety tips to enhance security in their homes. To participate in the program please complete and sign this form. This form must be signed in the presence of a legal adult who can witness your signature.

The first part of this document is used to appoint the Chief of Police and any police officer designated thereby to serve as an authorized agent and to enter your residence and check on your well-being when other means to contact you have failed.

The second part of this document is a release of liability and hold harmless agreement to indemnify the Chief of Police and any police officer designated thereby from any and all claims associated with actions taken in support of this program.

PART 1 – APPOINTMENT:

I, {Enter Subscriber's Full Name} _____,
hereby appoint the Chief of Police of the Temple Terrace Police Department and any police officer designated thereby to serve as my authorized agent to enter my residence located at:

{Enter Subscriber's Address} _____

The purpose of this authorization is to permit members of the Police Department to check on my well-being when other means to contact me have failed.

PART 2 – RELEASE & INDEMNIFICATION:

Furthermore, I hereby waive, release, and discharge any and all rights for damages and agree to hold harmless and indemnify the Temple Terrace Police Department, the Chief of Police and any police officer designated thereby from and against all claims associated with my participation in the Citizens In Touch Call-In Program. The scope of this release and indemnification shall include, but is not limited to, property damage related to duly authorized agents forcing entry into my home to check on my well-being.

Subscriber's Signature: _____ Date: _____

Subscriber's Printed Name: _____

Witness's Signature: _____ Date: _____

Witness's Printed Name: _____

Witness's Full Address: _____

CITIZENS IN TOUCH EMERGENCY CONTACT FORM

SUBSCRIBER INFORMATION

Date: _____

Full Name: _____
First Name Last Name (Maiden Name, if applicable)

Home Phone: _____ Cell Phone: _____ Date of Birth: _____

KEY HOLDER INFORMATION

(Please list contact information for two local people who have keys to your home.)

First Key Holder: _____
First Name Last Name

Complete Address: _____
Street Address City Zip Code

Home Phone: _____ Cell Phone: _____

Second Key Holder: _____
First Name Last Name

Complete Address: _____
Street Address City Zip Code

Home Phone: _____ Cell Phone: _____

EMERGENCY CONTACT INFORMATION

(Please list contact information for persons to contact in an emergency.)

First Contact: _____
First Name Last Name

Complete Address: _____
Street Address City Zip Code

Home Phone: _____ Cell Phone: _____

Second Contact: _____
First Name Last Name

Complete Address: _____
Street Address City Zip Code

Home Phone: _____ Cell Phone: _____

Third Contact: _____
First Name Last Name

Complete Address: _____
Street Address City Zip Code

Home Phone: _____ Cell Phone: _____

Note: This form must be updated any time the emergency contact or key holder information changes.